TSCM Field Operator App

Privacy Policy

LaSorsa and Associates, LLC | www.lasorsa.com | info@lasorsa.com

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1. Summary

- Your scans, cases, reports, photos, locations and client details stay on your device. We do not receive them.
- The App contacts the internet only to check for updates and to check your license key.
- There is no advertising, analytics or usage tracking in the App.
- We do not sell or rent personal information.

2. Who we are

This Privacy Policy explains how LaSorsa and Associates, LLC ("LaSorsa," "we," "us") handles personal information for the TSCM Field Operator App for Android, Mac, Windows and Linux (the "App"), its license keys and its purchase. It forms part of our Terms of Service. Questions can be sent to info@lasorsa.com.

3. Information that stays on your device

Everything the App measures or you enter stays on your phone or computer: Wi-Fi, Bluetooth, cellular, GPS, network device and radio spectrum results, saved scans and baselines, watch logs and places, cases, client details, notes, photos, screenshots and reports. Saved scans, watch logs and cases are encrypted on the device. We have no copy, cannot see it and cannot recover it for you.

Some of this data can be about other people, such as the names and addresses of nearby phones, networks or Bluetooth devices. You control that data, and you are responsible for handling it lawfully and as your client agreements require.

If you export or share data, for example a report or an AI-ready export through your device's share sheet or an email you send us, it goes where you send it. The App never sends your data to an AI service or to us on its own.

4. Information we collect

When you buy. Paddle.com, our reseller and merchant of record, runs checkout. Paddle collects your name, email address, country, billing details and payment information under its own privacy policy. We receive from Paddle your name, email address, country, what you bought, and the status of your subscription. We never receive your full card details.

Your license key. We create a key for you and keep a record of it with your name, email address, plan (standard, alumni or free), subscription status, and the devices it is active on. If you buy at the alumni price, we also keep a record that your invitation was used.

License check. To confirm your key, the App sends our license service your key, a random install identifier created by the App (not your phone number, hardware ID or advertising ID), the device type (for example Android phone or Mac) and the App version. We keep the time of the last check so the 7-day

offline grace and the 2-device limit work. We do not store your IP address or any information about how you use the App. Our hosting provider may process your IP address briefly to deliver the request, as any internet service does.

Update check. The App asks our public download page on GitHub for the latest version. This request carries no account or personal information from us, but GitHub sees your IP address under its own privacy statement.

Emails with us. We send your license key and service messages by email. If you email us, including through the App's Send feedback option, we receive what you write and anything you choose to include, such as the App version or crash details.

5. Device permissions

The App asks for device permissions only to do the jobs you start, and it uses them on the device:

- Location and nearby devices: required by Android to scan Wi-Fi and Bluetooth, and used for GPS readings and places in the watch. Location is not sent to us.
- Bluetooth, Wi-Fi and local network: to listen for nearby devices and, only after you confirm you have written permission, to check devices on the network you are on.
- USB: to talk to receivers and the Wi-Fi sensor you plug in.
- Notifications and running in the background: so a watch you start can keep running and alert you.
- Photos and files: only for photos, logos and files you choose to add to a case or export.

You can turn permissions off in your device settings. Some features will then not work.

6. How we use information

- to sell and renew your subscription, deliver and check your license key, and enforce the device limit and our Terms;
- to send you your key, receipts and important notices about the App, such as changes to our terms or prices;
- to answer your questions and feedback and fix problems; and
- to meet legal, tax and accounting duties and protect against fraud and misuse.

We do not use your information for advertising and do not build profiles about you.

7. Who we share it with

We share personal information only with service providers that help us run the App, and only as needed:

- Paddle (checkout, billing, tax, refunds);
- our hosting provider for the license service (currently Cloudflare);
- our email delivery provider (currently Resend); and
- GitHub, which hosts the update download page.

We may also disclose information if required by law or valid legal process, to protect our rights or anyone's safety, or as part of a merger, acquisition or sale of our business, in which case this policy continues to apply. We do not sell or rent personal information, and we do not share it for cross-context behavioral advertising.

8. How long we keep it

We keep license and purchase records while your subscription is active and for as long as needed afterwards for tax, accounting and legal reasons, normally up to seven years. Install records for devices you free or that stop checking are deleted after 90 days. Emails are kept as long as needed to deal with them. Data on your device stays until you delete it or uninstall the App.

9. Security

We protect the information we hold with reasonable technical and organizational measures, and the App encrypts saved data on your device. No system is perfectly secure. You are responsible for keeping your devices, screen lock and license key secure.

10. Your choices and rights

You can ask us to show you, correct, or delete the personal information we hold about you, or to send you a copy, by emailing info@lasorsa.com. Deleting your license record ends your license. Depending on where you live, you may have further rights, for example under the California Consumer Privacy Act or the EU and UK GDPR, including to object to or restrict some processing and to complain to a data protection authority. We will not treat you differently for using these rights. We may need to confirm your identity before acting on a request. For payment records held by Paddle, you can also contact Paddle.

Where the GDPR applies, we process your information to perform our contract with you (selling and licensing the App), for our legitimate interests (security, fraud prevention, support), and to meet legal duties.

11. International users

We are based in the United States, and our service providers may process information in the United States and other countries. Where required, we rely on appropriate safeguards for these transfers.

12. Children

The App is for professionals and is not intended for anyone under 18. We do not knowingly collect information from children.

13. Changes to this policy

We may update this policy. We will post the new version with its effective date and, for material changes, tell you in the App or by email before they take effect.

14. Contact

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